



¡BIENVENIDOS!
Welcome to
a Beloved
Community



El Futuro 

2019 IMPACT REPORT

El Futuro's mission is to nurture stronger *familias* to live out their dreams.



Friends,

When I look back over the last year, my mind is filled with images of so many new children and families we encountered at El Futuro. I see Natalia,* who stopped having nightmares and said, "I wish that everyone like me could come to El Futuro." I see Emerson, who played soccer with other children beside our new therapeutic green space—the first time I've heard him laugh out loud. I see Daniela, who told me she still remembers calling me almost a decade ago in a moment of crisis, and then I reconnected with her again at one of our community fiestas. And I see Vicente, who came to us for substance use treatment and ended up with a paintbrush in hand, contributing to our new community mural. I see these successes, each step forward, and I see the new relationships being formed.

Last year, your support helped us nurture more *familias* not only through the services we have offered for 15 years, but also in new ways with innovative services and projects, many of which encouraged people to take the next steps to connect with others. We continued to welcome many people into our warm and vibrant space to receive bilingual, culturally-responsive therapy, psychiatry, and case management. What's more, through group programs, fiestas in our therapeutic garden space, and even through dreaming up and painting a mural together, we all made new community connections and friendships. Our *familias* moved away from isolation and loneliness and found a place where they truly feel a sense of belonging and acceptance into the "beloved community," as Dr. Martin Luther King, Jr. described.

Together we are saying **¡Bienvenidos! Welcome to a Beloved Community.** Thank you for sharing your generosity to ensure more families feel the comfort and welcome of belonging that will lead them to their dreams for the future.

With thanks,

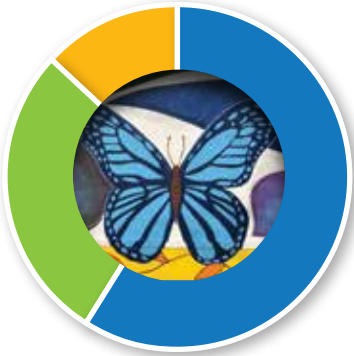
Luke Smith, MD
Executive Director & Psychiatrist

www.elfuturo-nc.org

   @ElFuturoNC

*Identifying details have been changed to protect patient privacy

Financial Stewardship Fiscal Year 2019



Revenue

- 59%** Grants & contracts: \$1,703,679
- 28%** Service revenue: \$800,504
- 13%** Individual & corporate giving: \$369,145



Expenses

- 84%** Program services: \$2,205,028
- 10%** Administrative: \$254,190
- 6%** Fundraising: \$152,570

Your support is critical for meeting the needs of our low-income, underinsured immigrant community

\$168

Average cost for one treatment session

28%

Percent of each treatment session supported by revenue sources like Medicaid and NC Health Choice

\$47

of each session supported by service revenue

\$121

of each session supported by donors like you and grant/contracts

*Costs vary per service type (therapy, psychiatry, telehealth, group session)
Average cost per session includes all wrap-around services provided to that session
(registration, engagement, case management, and more)*



With your help, in 2019 we **IMPROVED MENTAL HEALTH OUTCOMES FOR LATINO FAMILIES**

Provided more treatment approaches

- Launched TeleBehavioral Health services through partnerships with NC Farmworker Health Program and other rural partner sites
- Connected more families to additional community resources through our Conexiones case management program
- Provided treatment groups including trauma-sensitive yoga techniques, Mindfulness-Based Stress Reduction, breathing, emotional regulation, body awareness, and more
- Provided parenting skills groups and trained other facilitators around the state



I've been a supporter for a long time in terms of donation, but also I'm a volunteer. It's been wonderful to watch this program grow. It's truly amazing.... [W]hatever little bit we can do to support folks who are new in the community, we need to pull together to do that. And, El Futuro has been a great model for that in this region.

-Joann Haggerty

1,736

UNIQUE
PATIENTS
SERVED

12,133

TREATMENT
SESSIONS
PROVIDED

Improved access to quality treatment for Latino families across the state

- Connected over 550 providers statewide through La Mesita - Latino Mental Health Provider Network
- Hosted monthly webinars on culturally-specific mental health topics
- Hosted ECHO virtual case consultations with El Futuro's hub team of experts and other providers across the state
- Developed curriculum for culturally-responsive mental health treatment and delivered it through 6-month intensive Learning Cohorts



I think [El Futuro] is the most effective model of providing services to Latino families because it's family-centric.... [A]ll of us need to advocate and support programs that make communities healthy. When a community is neglected or a population is neglected, it's a problem for everyone. And, we know that mental health is a challenge for many people. I believe that it is one of the most important aspects of a community to have a healthy community and mental health is the key.

-Martha Crowley

77%

OF PATIENTS SERVED
EXPERIENCED CLINICAL
IMPROVEMENTS OR
STABILIZATION

20%

ALMOST 20% MORE
PATIENTS SERVED
THAN THE YEAR
BEFORE

Extended therapeutic impact beyond the clinic

- Built a therapeutic green space, water fountain, and community garden
- Launched a community mural project led by renowned Mexican-American artist Cornelio Campos
- Hosted community fiestas and gatherings to help more people come out of isolation, connect with one another, share their talents, and feel a sense of belonging, together
- Provided more volunteer opportunities than ever before



I have come out of the darkness into the sunlight of the present day.

Sali de la oscuridad, y hoy estoy en la luz del día.

-Woman helped at El Futuro

Coming here is like being in the desert and finding water to drink.

When I come here, I feel renewed.

Venir acá es como estar en el desierto y llegar a tomar agua. Al venir acá, me siento renovada.

-Person helped at El Futuro

86%

OF PATIENTS SERVED EXPERIENCED
FUNCTIONAL IMPROVEMENTS OR
STABILIZATION

***Nurtured stronger families and
a vibrant community***

- More teenagers settled into new schools with new customs
- More children stopped having nightmares and are sleeping through the night
- More parents have worked through histories of abuse and trauma and are more able to focus on nurturing their children, performing well in their jobs, and saving for their kids' futures
- More trauma survivors are feeling hopeful for the future and are making new plans
- More families experienced a feeling of belonging and welcome in their new community



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Donors and Partners ***Gracias a Nuestros Colaboradores***

Futuristas (\$50,000+)

Blue Cross and Blue Shield of North Carolina
Cardinal Innovations Healthcare Community Reinvestment Initiative
The Duke Endowment
Governor's Crime Commission
the hope & grace fund, a project of New Venture Fund, in partnership with the
global women's skincare brand, philosophy, inc.
NC Area Health Education Centers
NC Division of Mental Health, Developmental Disabilities & Substance Abuse Services
through the federal Community Mental Health Services Block Grant (CFDS #93.958)
NC Farmworker Health Program, Office of Rural Health
Oak Foundation
Orange County Government
Patient-Centered Outcomes Research Institute
David and Linda Smith
William R. Kenan, Jr. Charitable Trust
Z. Smith Reynolds Foundation's Inclusive Public Art Initiative

Champions/Campeones (\$20,000-\$49,999)

Dr. Richard and Mrs. Kathy Bruch
Cannon Foundation
Chatham County
Devonwood Foundation
Durham County
Juvenile Crime Prevention Council of Durham County
Orange County ABC Board
Triangle Community Foundation's Support for Places:
Environmental Conservation Public Benefit Program
United Way of the Greater Triangle

Partners/Compañeros (\$5,000-\$19,999)

An Anonymous Fund of Triangle Community Foundation
Dr. Suzie Bruch and Mr. Josh Sacks
Duke University Health System Charitable Grants Fund
E. and E. Chanlett Fund of Triangle Community Foundation
Kay Edgar and Bob Healy
Fox Family Foundation
Galloway Ridge Charitable Fund Community Grant Program
Bo Glenn and Connie Winstead
Jubilee Fund of Triangle Community Foundation
Juvenile Crime Prevention Council of Chatham County
Ratliff Charitable Foundation
Luke and Caroline Smith
Town of Carrboro
Town of Chapel Hill
United Way of Chatham County
William M. Hendricks Family Foundation

Supporters/Amigos (\$1,000–\$4,999)

An Anonymous Fidelity Charitable Donor-Advised Fund

Anonymous

Anonymous (1)

Evan Ashkin and Cheryl Baker

Peter and Jo Baer

Jeff Baker and Alicia Ramos

BB&T

Dr. Ed Blount and Dr. David Lanier

Chuck Byrd

Caring Hands Foundation, Inc.

Mimi Chapman and Adam Searing

Dick and Linda Clark

City of Durham Neighborhood Matching Grants

The Clorox Company

Croasdaile Village Residents Assoc.

Liliana and Randy Delgado

Darren DeWalt

H. Gene Dillard

Duke Health

Duke Office of Durham and Regional Affairs

Duke's Doing Good in the Neighborhood Employee Giving Campaign

Eno River Unitarian Universalist Fellowship, Inc.

Bailey Farrin

Kevin and Cindy FitzGerald

Margarita and Gabriel Garcia

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Jennifer and Clifton Green

Don and Marilyn Hartman

Angela Hodge and Adnan Nasir

Carol Hogue

John and Sarah Holton

Sandra and David Hosford

Incline Construction, Inc.

Dr. and Mrs. Bob and Cathy Jones

Jordan and Elizabeth Jones

Kontek Systems, Inc.

The Law Offices of James Scott Farrin

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David Mountain and Carol Mansfield

Wes and Elizabeth Newman

The Noel Foundation

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Jenni and Todd Owen

Bernadette and Jack Page

Mark and Anne Paulson

Nena Peragallo Montano and Pedro A. Montano

Sam Poole

Supporters/Amigos (\$1,000–\$4,999)

(continued)

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UNC Health Care
UNC School of Nursing
Svetkey - van der Horst Fund of Triangle Community Foundation,
in memory of Dr. Charles van der Horst
Tim and Carmen Wood